

#### How to place a New Order

#### **ORIGIN & DESTINATION**

(new address)

- Click on create new address (in green letters)
- Enter name of business or individuals name if it's a residential address
- Phone number if available
- Validate

Origin

• Save



(If this is a commonly used address for your company add to your <u>address book</u> for easy access in the future)



Origin

#### Search My Address Book

CFI Delivery 10620 Sentinel St San Antonio, TX 78217

Texas Capital Bank 745 E Mulberry Ave #150 San Antonio, TX 78212

# To place a new order <u>(existing address in</u> <u>address book)</u>

- Click on search my address book
- > Type the first letter your address starts with
- **Drop down list should appear**
- Select the address

\*If this order is *ready* at the time of request, select the "<u>ready now option</u>" It will automatically adjust the times once you select the type of service

Pickup Schedule

Ready Now O Schedule Later

\*If this order is *NOT* ready at the time you are 00 submitting your order 55 05 request, select the 50 "schedule later" adjust 45 15 time and date 40 20 35 25 30 Pickup Schedule Schedule Later Ready Now CANCEL OK 'Pickup Date' \* 2025-02-21 Make sure you select military time Select a time \* 14:10

**DO NOT change the time in the destination** it will automatically update once the type of service is selected

# Destination

# Repeat same steps from entering Origin address

1.

1.

## <u>Pick up and delivery</u> <u>instructions:</u> add any notes needed to help courier find the correct place and POC at pick up & drop off

Pickup Instructions

Pick up at front desk with Martha

Delivery Instructions

Please leave envelope under mat

#### Phone number

Add a phone number at origin and destination in case we need to reach out to you if we have any questions or trouble delivering

Phone 210-228-9772

### **Order information:**

### add pieces, weight, internal billing/reference. Any other details <u>please</u> add to the delivery instructions

Order Information	
Enter in the package/parcel information for this order.	
References 5243.001	Reference 2
Billing Group / Cost Center	Service Type None
Total Pieces 1	Total Weight 50

#### Order type: Select the order type that best fits your needs.. ( If return trip needed, it will be available in the next screen after placing order)

Find and select an order type for your order.

Order Type

Order Type	Pickup Ready	Deliver By
1 HR-DIRECT	2025-02-21 12:06 PM (CST)	2025-02-21 1:06 PM (CST)
2 HR-HOT SHOT	2025-02-21 12:06 PM (CST)	2025-02-21 2:06 PM (CST)
TRUCK/SUV	2025-02-21 12:06 PM (CST)	2025-02-21 2:06 PM (CST)
OUT-OF-TOWN	2025-02-21 12:06 PM (CST)	2025-02-21 2:06 PM (CST)
Van	2025-02-21 12:06 PM (CST)	2025-02-21 2:06 PM (CST)
NOTARY	2025-02-21 12:06 PM (CST)	2025-02-21 1:06 PM (CST)
Process Server	2025-02-21 12:06 PM (CST)	2025-02-21 5:06 PM (CST)
4 HR-REGULAR	2025-02-21 12:06 PM (CST)	2025-02-21 4:06 PM (CST)
1 HR-DOWNTOWN	2025-02-21 12:06 PM (CST)	2025-02-21 1:22 PM (CST)

Email notifications: add your email if you want to be notified when order was placed, picked up and delivered.

#### Email Notifications

Choose up to 10 emails that you would like to receive notifications regarding this order. You can also choose which types of notifications you would like to be sent.

Email Notifications

Enter up to 10 email addresses to receive notifications

Email notification when order is



#### **Calculated Distance**

From Origin to Destination:	om Origin to Destination: 10.00 miles or 16.09 kilometers	
Order Charge	Price	
Rate	\$17.50	
Shipping Options	\$2.80	
Order Total	\$20.30	



Place order, if need a return order, continuation it will be on the next screen once order is submitted Once order is placed, you will have the option to create a round trip, continuation order, print receipt or shipping labeland to email label

